

Data of Investor Complaints- Equity Segment**A: - Data for the month ending- May'2025**

S. No.	Received from		Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time (in days)
							Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors		0	9	1	8	0	0	1.7 days
2	SEBI (SCORES 2.0)		0	2	1	1	0	0	-
3	Stock Exchanges	(i) NSE	0	0	0	0	0	0	-
		(ii) Smart ODR- NSE	0	2	0	2	0	0	-
		(iii) BSE	0	0	0	0	0	0	0
		(iv) Smart ODR- BSE	0	0	0	0	0	0	0
4	Other Sources	NONE	0	0	0	0	0	0	-
	GRAND TOTAL		0	13	2	11	0	0	

B: - Trend of monthly disposal of complaints.

S. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	December'2021	3	3	6	0
2	January'2022	0	8	4	4
3	February'2022	4	2	6	0
4	March'2022	0	9	6	3
5	April'2022	3	6	6	3
6	May'2022	3	6	8	1
7	June'2022	1	6	6	1
8	July'2022	1	0	1	0
9	August'2022	0	8	1	7
10	September'2022	7	17	24	0
11	October'2022	0	2	1	1
12	November'2022	1	5	5	1
13	December'2022	1	8	6	3
14	January'2023	3	3	5	1
15	February'2023	1	9	9	1
16	March'2023	1	3	2	2
17	April'2023	2	3	3	2
18	May'2023	2	1	2	1
19	June'2023	1	3	2	2
20	July'2023	2	2	3	1

21	August'2023	1	5	5	1
22	September'2023	1	7	6	2
23	October'2023	2	7	8	1
24	November'2023	1	11	10	2
25	December'2023	2	10	9	3
26	January'2024	3	5	7	1
27	February'2024	1	4	4	1
28	March'2024	1	27	8	20
29	April'2024	20	6	24	2
30	May'2024	2	12	11	3
31	June'2024	3	6	8	1
32	July'2024	1	22	19	4
33	August'2024	4	6	7	3
34	September'2024	3	11	8	6
35	October'2024	6	9	13	2
36	November'2024	2	8	9	1
37	December'2024	1	8	6	3
38	January'2025	3	9	9	3
39	February'2025	3	7	8	2
40	March'2025	2	6	8	0
41	April'2025	0	6	6	0
42	May'2025	0	13	11	2
	Grand Total	98	309	310	97

C: - Trend of annual disposal of complaints

S. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	5	112	117	0
2	2018-19	0	56	56	0
3	2019-20	0	42	37	5
4	2020-21	5	68	73	0
5	2021-22 (NSE-15) (BSE-6) (DIRECT-37)	0	58	55	3
6	2022-23 (NSE-27) (BSE-1) (DIRECT-45)	3	73	74	2
7	2023-24	2	85	67	20
8	2024-25	20	110	130	0
9	2025-26	0	-	-	-
	Grand Total	35	604	609	30